

Queensland Language Services Policy performance measures			
Measure	Data required from agencies	Measure	
Percentage of Queensland population with limited proficiency in English compared with percentage of Queensland Government clients with limited proficiency in English.	Percentage of clients that require language support for the year.	1	0.52%
		2	3.20%
Use of interpreters across the Queensland Government.	Amount spent annually on interpreters engaged by agencies.		223,217
	Number of occasions interpreters are engaged annually by the agency.		50

Notes:

1. Percentage of Kindy hotline enquiries requiring language support.
2. Percentage of all students who are either a) a refugee; or b) a student with a language background other than English, who achieved below a C grade in English, excluding Aboriginal and Torres Strait Islander and refugee students.